

## 2020 Stanford Doctor Survey Privacy Statement

### Introduction

Thank you for your willingness to share 10-15 minutes of your time to share about your work experience at Stanford Medicine and suggestions for improving your experience. Information from this survey will assist Dean of School of Medicine, SHC CEO and LPCH- SCH CEO in making key decisions to promote your professional fulfillment and well-being. A high response rate is vital, not only for the credibility of the survey results, but also because it ensures that your voice is heard. Your responses will allow for creation of efficiencies in your practice, building a culture of wellness, and supporting you in cultivating and maintaining your well-being. **This survey is voluntary. You may skip any questions you prefer not to answer, choose "Prefer not to answer" where applicable, or go back and change your selections before finishing.**

### Who is being asked to take the survey?

All active Stanford Medicine physicians and doctoral level faculty who have clinical duties are asked to take the survey, including members of the university tenure line, medical center line, clinician educator line, as well as PCHA medical staff. If you have received this survey in error, please contact us at [wellmdcenter@stanford.edu](mailto:wellmdcenter@stanford.edu).

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**Since this survey is a Medical Staff quality initiative, California Code 1157 protects responses from legal discovery. Disclosure cannot be required even in a court of law.** In addition, our current practices to protect your personal information include, but are not limited to, the following:

SullivanLuallin Group, an independent survey administrator, will conduct the survey through ServiceSTAT, a proprietary online survey administration, database and reporting tool. The ServiceSTAT survey tool is a cloud-based tool for creating and administering online surveys. The database will be stored using the resources of Microsoft's Azure on a password-protected, encrypted computer system that is HIPAA compliant and has limited access and is in a locked office in a controlled facility.

Your personally identifiable data associated with this survey will not be available to any Stanford employee and will be accessible only to limited personnel appointed to manage the data and the IT personnel who maintain the data at the SullivanLuallin Group.

Stanford Medicine will adhere to the laws and policies in place to protect the confidentiality of your personal information. Your personally identifiable information will NOT be shared with Stanford Medicine. Your anonymized information will become part of a database that will be used to generate aggregate results and survey reports. Identifiable data will not be released for any reason. Data released for any approved purpose will first be de-identified by removing any personal identifying information including combinations of demographic, department, or academic rank information that are unique to any group of fewer than five individuals.

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### *Categories of Personal Information*

Our online surveys identify you by your e-mail address, which will be used by SullivanLuallin Group to confidentially link your responses across time. This survey collects information regarding the following: Professional Fulfillment, Burnout, EHR Experience, Efficiency of Practice, Organizational Leadership, Organizational & Personal Values Alignment, Turnover Intention, Work Hours and Load, Self-Valuation, Sleep-Related Impairment, Negative Impact of Work on Relationships, COVID-19 Organizational Support, Mistreatment, Teamwork, Demographics, Specialty, and suggestions for improvement. **You may skip any question you prefer not to answer, choose "Prefer not to answer" where applicable, or go back and change your selections before submitting the survey.**

### *How We Use Your Information*

Your responses will be used primarily for the purpose of helping Stanford Medicine take data-driven actions to improve our practice environment to improve both the quality of care we provide as well as our the well-being and professional fulfillment of our clinical faculty, residents, and fellows. Your personally identifiable data will not be available to any Stanford employee. Only your deidentified data will be shared with Stanford. Data collected from this survey will be used for the following additional purposes, as permitted or required by law, including:

- Improving quality of care and teamwork across Stanford Medicine
- Providing norms against which sub-groups can be compared
- Suggesting recommendations for to inform programming to improve well-being for physicians, doctoral clinical faculty, residents, and fellows
- Evaluating relationships between wellness variables as well as demographic and professional characteristic to enhance efforts to improve wellness
- Applying for, and/or justify, funding for programs that will help promote well-being for physicians, doctoral clinical faculty, residents, and fellows

When used for these purposes, your survey data will be combined with the data of other respondents, as well as data collected from other sources, and subjected to aggregate data analysis and reporting to groups and individuals within Stanford Medicine. No personally identifying information will be included in such reports.

By completing our survey, you agree that your data may be gathered and stored in our database.

This privacy statement will be updated periodically to reflect any material changes to our privacy policy.

Effective Date: This policy is effective as of September 1, 2020.